



GANDHI INSTITUTE OF ENGINEERING AND TECHNOLOGY
UNIVERSITY, ODISHA, GUNUPUR
(GIET UNIVERSITY)

B. B. A (Fifth Semester) Examinations, November-2024

21BBBAHR35004 – Industrial Relations

Time: 3 hrs

Maximum: 60 Marks

(The figures in the right hand margin indicate marks.)

PART – A**(2 x 10 = 20 Marks)**Q.1. Answer **ALL** questions

	CO #	Blooms Level
a. Define Labor management relations.	CO1	K1
b. Give an explanations on the factors affecting Industrial relations.	CO1	K1
c. State the concept of HRM approach.	CO2	K1
d. Analyze the scope of Trade union in today's organization.	CO2	K3
e. Write any three Employers' Organisations in India.	CO3	K1
f. State the concept of code of discipline.	CO3	K1
g. Analyze the difference between Court of inquiry and Board of Conciliation.	CO4	K1
h. Write the concept of Domestic Enquiry	CO4	K1
i. Difference between Joint council and Shop council.	CO5	K1
j. State any five objectives of Collective bargaining.	CO5	K1

PART – B**(8 x 5 = 40 Marks)**Answer **ALL** the questions

	Marks	CO #	Blooms Level
2. a. Illustrate the approaches to Industrial relations.	8	CO1	K2
(OR)			
b. Explain the role of actors involved in Industrial relations.	8	CO1	K2
3.a. Explain the features and need of Trade union.	8	CO2	K2
(OR)			
b. "Trade union is a voluntary organization". Examine	8	CO2	K2
4.a. Illustrate the role of EO in Industrial Relations.	8	CO3	K5
(OR)			
b. Describe the procedure for grievances handling.	8	CO3	K5
5.a. Give an explanation on the process of Domestic Enquiry.	8	CO4	K3
(OR)			
b. Discuss the effects of Industrial disputes.	4	CO4	K3
6.a. Explain different levels works participation management.	8	CO5	K2
(OR)			
b. Illustrate the classification of Collective bargaining.	8	CO5	K2

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