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## GIET UNIVERSITY, GUNUPUR – 765022

B. B. A (Fifth Semester) Examinations, November – 2023

### 21BBAHR35004 – Industrial Relations

Time: 3 hrs

Maximum: 60 Marks

(The figures in the right hand margin indicate marks.)

#### PART – A

(2 x 10 = 20 Marks)

Q.1. Answer **ALL** questions

	CO #	Blooms Level
a. State the concept of Gandhian approach.	CO2	K2
b. Write any five objectives of Industrial relations.	CO1	K2
c. Write four Trade union party name.	CO2	K3
d. Write the concept of Employers organization.	CO3	K2
e. State the difference between termination and retrenchment.	CO3	K3
f. Write the meaning of redressing grievances.	CO3	K2
g. Write the meaning of Arbitration.	CO4	K2
h. Write the purpose of preliminary enquiry.	CO4	K2
i. Analyze the difference between consultive and associative participation	CO5	K3
j. State the objectives of Tripartite.	CO5	K2

#### PART – B

(8 x 5 = 40 Marks)

Answer ALL the questions

	Marks	CO #	Blooms Level
2. a. Explain the prerequisites for successful Industrial relations.	8	CO1	K2
(OR)			
b. Analyze the difference between Unitary Approach and Pluralistic Approach.	8	CO2	K4
3.a. Illustrate the three major functions of Trade union.	8	CO2	K2
(OR)			
b. Elaborately explain the Code of Discipline to be followed in Industries in India.	8	CO3	K4
4.a. State the types and causes of industrial disputes.	8	CO4	K3
(OR)			
b. Make a comparative analysis between lay off, retrenchment, lock out and strike.	8	CO3	K4
5.a. Illustrate the different forms of Disputes.	8	CO4	K2
(OR)			
b. Define Industrial dispute and state the principal objective of Industrial dispute.	8	CO4	K2
6.a. State the principles of collective bargaining for both Management and Union.	8	CO5	K2
(OR)			
b. State the major features and objectives of Collective bargaining.	8	CO5	K2

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