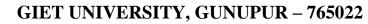
Reg.					
No					



B. Tech (Third Semester - Regular) Examinations, December - 2022

21BHSHS20001 – Organizational Behaviour

(Common to all branches)

Maximum: 70 Marks

AR 21

Time: 3 hrs.

PART - A

## Answer ALL questions (The figures in the right hand margin indicate marks)

## (2 x 5 = 10 Marks)

Q.1. Answer ALL questions		
Define workforce diversity.	CO1	Level K1
What is Locus of Control?	CO1	K1
What do you mean by Halo effect?	CO2	K1
Define expectancy.	CO3	K2
Define group norms.	CO4	K1
	Define workforce diversity. What is Locus of Control? What do you mean by Halo effect? Define expectancy.	Define workforce diversity.CO1What is Locus of Control?CO1What do you mean by Halo effect?CO2Define expectancy.CO3

## PART – B

## (15 x 4 = 60 Marks)

Answer ALL questions			CO #	Blooms			
2. a.	What are major challenges facing today's organisations and management? Briefly describe these developments.			Level K3			
b.	Define organizational behaviour. What are its scope?	7	C01	K1			
	(OR)						
c.	What is learning? Discuss various theories of learning.	8	CO2	K2			
d.	Explain how evolution of OB took place.	7	CO1	K1			
3.a.	What is personality? What are its major determinants?	8	CO2	K1			
b.	What are the "Big Five" personality traits?	7	CO1	K2			
	(OR)						
c.	Define perception. Discuss the process involved in perception.	8	CO1	K2			
d.	In your own words, briefly explain Maslow's theory of motivation.	7	CO2	K1			
4.a.	Explain various steps of decision making.	8	CO3	K1			
b.	What is meant by leadership style? What are the different styles of leadership?	7	CO4	K2			
	(OR)						
с.	Compare the effectiveness of brainstorming and the nominal group technique.	8	CO2	K3			
d.	Summarize the conclusions of behavioural theories of leadership.	7	CO1	K2			
5.a.	How can managers create a culture for change?	8	CO3	K3			
b.	How do organizations go about sustaining their cultures?	7	CO4	K3			
	(OR)						
c.	Define organisational change. Discuss the major external and internal forces for change in organization.	8	CO2	К2			
d.	Why is organizational change often resisted by individuals and groups within the organization?	7	CO3	K3			
End of Daper							

--- End of Paper ---