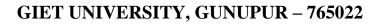
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B. Tech (Third Semester - Regular) Examinations, December - 2022

21BHSHS20001 – Organizational Behaviour

(Common to all branches)

Maximum: 70 Marks

AR 21

Time: 3 hrs.

PART - A

Answer ALL questions (The figures in the right hand margin indicate marks)

(2 x 5 = 10 Marks)

| Q.1. Answer ALL questions | | |
|----------------------------------|--|--|
| Define workforce diversity. | CO1 | Level K1 |
| What is Locus of Control? | CO1 | K1 |
| What do you mean by Halo effect? | CO2 | K1 |
| Define expectancy. | CO3 | K2 |
| Define group norms. | CO4 | K1 |
| | Define workforce diversity. What is Locus of Control? What do you mean by Halo effect? Define expectancy. | Define workforce diversity.CO1What is Locus of Control?CO1What do you mean by Halo effect?CO2Define expectancy.CO3 |

PART – B

(15 x 4 = 60 Marks)

| Answer ALL questions | | | CO # | Blooms | | | |
|----------------------|---|---|------|-------------|--|--|--|
| 2. a. | What are major challenges facing today's organisations and management? Briefly describe these developments. | | | Level K3 | | | |
| b. | Define organizational behaviour. What are its scope? | 7 | C01 | K1 | | | |
| | (OR) | | | | | | |
| c. | What is learning? Discuss various theories of learning. | 8 | CO2 | K2 | | | |
| d. | Explain how evolution of OB took place. | 7 | CO1 | K1 | | | |
| 3.a. | What is personality? What are its major determinants? | 8 | CO2 | K1 | | | |
| b. | What are the "Big Five" personality traits? | 7 | CO1 | K2 | | | |
| | (OR) | | | | | | |
| c. | Define perception. Discuss the process involved in perception. | 8 | CO1 | K2 | | | |
| d. | In your own words, briefly explain Maslow's theory of motivation. | 7 | CO2 | K1 | | | |
| 4.a. | Explain various steps of decision making. | 8 | CO3 | K1 | | | |
| b. | What is meant by leadership style? What are the different styles of leadership? | 7 | CO4 | K2 | | | |
| | (OR) | | | | | | |
| с. | Compare the effectiveness of brainstorming and the nominal group technique. | 8 | CO2 | K3 | | | |
| d. | Summarize the conclusions of behavioural theories of leadership. | 7 | CO1 | K2 | | | |
| 5.a. | How can managers create a culture for change? | 8 | CO3 | K3 | | | |
| b. | How do organizations go about sustaining their cultures? | 7 | CO4 | K3 | | | |
| | (OR) | | | | | | |
| c. | Define organisational change. Discuss the major external and internal forces for change in organization. | 8 | CO2 | К2 | | | |
| d. | Why is organizational change often resisted by individuals and groups within the organization? | 7 | CO3 | K3 | | | |
| End of Daper | | | | | | | |

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