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GIET UNIVERSITY, GUNUPUR – 765022

B. Tech (Third Semester - Regular) Examinations, December – 2022

21BHS20001 – Organizational Behaviour

(Common to all branches)

Time: 3 hrs.

Maximum: 70 Marks

Answer ALL questions

(The figures in the right hand margin indicate marks)

PART – A

(2 x 5 = 10 Marks)

Q.1. Answer **ALL** questions

	CO #	Blooms Level
a. Define workforce diversity.	CO1	K1
b. What is Locus of Control?	CO1	K1
c. What do you mean by Halo effect?	CO2	K1
d. Define expectancy.	CO3	K2
e. Define group norms.	CO4	K1

PART – B

(15 x 4 = 60 Marks)

Answer **ALL** questions

	Marks	CO #	Blooms Level
2. a. What are major challenges facing today's organisations and management? Briefly describe these developments.	8	CO2	K3
b. Define organizational behaviour. What are its scope?	7	CO1	K1
(OR)			
c. What is learning? Discuss various theories of learning.	8	CO2	K2
d. Explain how evolution of OB took place.	7	CO1	K1
3.a. What is personality? What are its major determinants?	8	CO2	K1
b. What are the "Big Five" personality traits?	7	CO1	K2
(OR)			
c. Define perception. Discuss the process involved in perception.	8	CO1	K2
d. In your own words, briefly explain Maslow's theory of motivation.	7	CO2	K1
4.a. Explain various steps of decision making.	8	CO3	K1
b. What is meant by leadership style? What are the different styles of leadership?	7	CO4	K2
(OR)			
c. Compare the effectiveness of brainstorming and the nominal group technique.	8	CO2	K3
d. Summarize the conclusions of behavioural theories of leadership.	7	CO1	K2
5.a. How can managers create a culture for change?	8	CO3	K3
b. How do organizations go about sustaining their cultures?	7	CO4	K3
(OR)			
c. Define organisational change. Discuss the major external and internal forces for change in organization.	8	CO2	K2
d. Why is organizational change often resisted by individuals and groups within the organization?	7	CO3	K3

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