

--	--	--	--	--	--	--	--	--	--



GIET UNIVERSITY, GUNUPUR – 765022

M. B. A (First Semester – Back Paper) Examinations, April' 2021

MB102 – ORGANIZATIONAL BEHAVIOUR

Time: 3 hrs

Maximum: 100 Marks

**The figures in the right hand margin indicate marks.****PART – I: (Multiple Choice Questions)****(1 x 10 = 10 Marks)****Q. 1 Answer ALL questions**

- a. The pioneers of Behaviouristic theory is
 

(i) Albert Bandura & Megginson	(ii) Ivan Pavlov & J.B.Watson
(iii) Andrew Ure & Elton Mayo	(iv) Marvin Shaw
- b. The father of Human relation approach
 

(i) Elton Mayo	(ii) Henry Fayol
(iii) Frederick Herzberg	(iv) Ivan Pavlov
- c. The father of Scientific management
 

(i) Marvin Shaw	(ii) John Holland
(iii) F. W. Taylor	(iv) J.B.Watson
- d. According to this theory behaviour is the function of its consequences
 

(i) Operant conditioning	(ii) Cognitive theory of Learning
(iii) Observational Learning	(iv) Social learning
- e. The person who focused more on improved working conditions
 

(i) Eric Berne	(ii) F. W. Taylor
(iii) Robert Owen	(iv) John Holland
- f. “Hawthorne experiment” which was a real beginning of applied research in OB was conducted by
 

(i) Elton Mayo	(ii) Henry Fayol
(iii) F. W. Taylor	(iv) Max Weber
- g. According to Fiedler’s LPC scale what will leaders with a low LPC score gain satisfaction
 

(i) Developing team relationships	(ii) Achieving objectives
(iii) Both of the above	(iv) Neither of the above
- h. Good natured, cooperative and trusting are the features of
 

(i) introversion	(ii) extroversion
(iii) agreeableness	(iv) conscientiousness
- i. As per Stimulus-Response Model, input for behaviour process is
 

(i) Drive	(ii) Stimuli
(iii) Organism	(iv) Response
- j. Which one of the following is not a principle of Organization of Perception?
 

(i) The Law of Proximity	(ii) The Law of Similarity
(iii) The Law of Continuity	(iv) The Law of Contrast

**PART – II (A): (Short Answer Questions)**

**(2 x 10 = 20 Marks)**

**Q.2. Answer ALL questions**

- a. What is personality?
- b. What is internal locus of control?
- c. What do you mean by Risk taking?
- d. What is learning?
- e. Define job involvement.
- f. Define Machiavellianism.
- g. What is conscientiousness?
- h. How can you define self-monitoring?
- i. What are the barriers to changing attitudes?
- j. What is work force diversity?

**PART – II (B): (Short Answer Questions)**

**(5 x 8 = 40 Marks)**

**Q .03. Answer ANY EIGHT from the following questions**

- a. State four process of social learning.
- b. What are the aspects of job attitude?
- c. What is emotional intelligence?
- d. Mention the factors affect personality.
- e. Mention the various indicators under MBTI
- f. What is content theory of motivation?
- g. Mention the external factors affecting perception.
- h. What is hierarchy theory of need?
- i. State the Vroom's theory.
- j. Define Delphi Technique.
- k. State the Behavioural theory of leadership.
- l. State Fiedler's contingency model.

**PART – III: (Long Answer Questions)**

**(15 x 2 = 30 Marks)**

Answer any **TWO** questions.

4.
  - a. What are the various types of group?
  - b. Explain the limitation of OB.
5.
  - a. Discuss the pros and cons of autocratic and democratic styles of leadership.
  - b. Explain the transactional theory of leadership with an illustration
6.
  - a. Discuss the process of team building.
  - b. Explain the factors that influence team effectiveness.

--- End of Paper ---