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GIET MAIN CAMPUS AUTONOMOUS GUNUPUR – 765022

B. Tech Degree Examinations, December – 2020

(Fifth Semester)

**BHSMS 5050 – ORGANIZATIONAL BEHAVIOUR****(EE & EEE)**

Time: 2 hrs

Maximum: 50 Marks

**The figures in the right hand margin indicate marks.****PART – A: (Multiple Choice Questions)****(1 x 10 = 10 Marks)**

- a. Nowadays a lot of stress is being put on the \_\_\_\_\_ of the employee in the organisation
- (i) Character (ii) b. improvement  
(iii) Behaviour (iv) d. Rewards
- b. The purpose of job enrichment is to
- (i) expand the number of tasks an individual can do (ii) increase job efficiency  
(iii) increase job effectiveness (iv) increase job satisfaction of middle management
- c. OB focuses at 3 Levels-
- (i) Individuals, Organisation, Society (ii) . Society, Organisation, Nation  
(iii) Employee, Employer, Management (iv) Individual, Groups, Organisation
- d. Functional managers are responsible
- (i) for a single area of activity (ii) to the upper level of management and staff  
(iii) for complex organizational sub-units (iv) Dependence on boss
- e. High rate of \_\_\_\_\_ increase cost and tend to place less experienced employee in job
- (i) Training (ii) Absenteeism  
(iii) Employee Turnover (iv) Strikes
- f. A study of the culture and practises in different societies is called
- (i) Personality (ii) Anthropology  
(iii) Perception (iv).Attitudes
- g. Job Satisfaction have \_\_\_\_\_ related to Absenteeism and Turnover
- (i) Positively (ii) Negatively  
(iii) directly (iv) Elastically
- h. In present context, challenges for OB are
- (i) Employee expectation (ii) Workforce diversity  
(iii) Globalization (iv) All of the above
- i. \_\_\_\_\_ and fringe benefits are no longer employees first priority
- (i) Wages (ii) bonus  
(iii) rewards (iv) promotions
- j. Meso organisation behaviour is related with
- (i) Individual behaviour (ii) Group behaviour  
(iii) experience (iv) Interpersonal Skills

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**PART – B: (Short Answer Questions)****(2 x 5 = 10 Marks)****Q.2. Answer ALL questions**

- a. What are the key elements of OB?
- b. What are interpersonal roles?
- c. List out the five methods of Motivating people to work.
- d. What are the three major Leadership styles?
- e. Define personality?

**PART – C: (Long Answer Questions)****(6 x 5 = 30 Marks)****Answer ANY FIVE questions**

Marks

3. Explain how attitudes are formed and the measurement process in detail. (6)
4. Explain the Challenges to OB (6)
5. How does perception affect the organizational processes? What role does perception play in the field of OB? (6)
6. What can the management do to satisfy the various levels of workers as shown in Maslow's Model? (6)
7. Differentiate leader and manager. Discuss the relation and relevance of leadership as a power centre. (6)
8. Explain in detail on how groups are formed in organizations in different stages and the emergence of informal leaders and working norms. (6)
9. Explain Organizational Culture & change in detail (6)
10. Explain the determinants of Job satisfaction in detail. (6)

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