

Registration No. :

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Total number of printed pages – 2

B. Tech
HSSM 3205

Third Semester Regular Examination – 2014

ORGANIZATIONAL BEHAVIOUR

BRANCH : AEIE, AUTO, BIOMED, BIOTECH, CHEM, CIVIL, CSE, EC, EEE, EIE, ELECTRICAL, ENV, ETC, IEE, IT, MECH, MINERAL, MINING, MME, TEXTILE

QUESTION CODE : H 373

Full Marks – 70

Time : 3 Hours

Answer Question No. 1 which is compulsory and any five from the rest.

The figures in the right-hand margin indicate marks.



1. Answer the following questions : 2 × 10
- (a) Define communication.
 - (b) Write-down the different skills required for a leaders.
 - (c) Define orientation.
 - (d) Why people join in the group ?
 - (e) Define performance appraisal.
 - (f) Differentiate between training and development.
 - (g) Write down the importance of learning OB.
 - (h) What is planned Change ?
 - (i) Define organizational development.
 - (j) Draw the pyramidal structure of Maslow's theory of motivation.
2. As you begin to understand organizational behavior why do you think it has become very popular field of interest ? 10

P.T.O.

3. What are the various personality theories ? How will you integrate various theories to get a satisfactory theory of personality ? 10
4. (a) Define attitude. Discuss the characteristics and components of attitude. 5
(b) What is the concept of motivation ? How does it affect behavior and performance ? 5
5. (a) Discuss the application of various leadership styles in organization. 5
(b) What is the managerial Grid ? 5
6. (a) Define organizational culture. Discuss the factors which contributes towards the development of organizational culture. 5
(b) What is organizational effectiveness ? What are the factors promotes the effectiveness of the organization ? 5
7. (a) Compare and contrast Mallow's hierarchy of needs theory with Hertzberg's two factor theory. 5
(b) Distinguish between leader and manager. Discuss different leadership styles. 5
8. Answer any two : 5 × 2
(a) Define perception.
(b) Define learning.
(c) Define Selection.
(d) Define conflict.

