



Registration No: .....

Total Number of Pages :2 AR-19

MBA 1<sup>ST</sup> SEMESTER EXAMINATIONS (REGULAR), NOV/DEC 2019

MB-102 – ORGANISATIONAL BEHAVIOUR

Time : 3 Hours

Maximum : 100 Marks

The figures in the right hand margin indicate marks.

PART – I: (Multiple Choice Questions) 10x1=10 Marks

Q.1. Answer All Questions.

- a Pioneers of Behaviouristic approach.  
a) Pavlov and Watson b) Albert Bandura c) Edward Tolman d) Non of these.
- b Basis of “Autocratic Model of OB is  
a. Economic resources b. Power c. Leadership d. Partnership
- c A common method of measuring attitudes is by using:  
a)in-depth interviews. b)observing people’s behaviour.  
c)semantic differential scales. d)a lie detector.
- d All the unique traits and patterns of adjustment of the individual is known as  
a) Personality b) Responsibility c) Creativity d) Authority
- e When an object is moved farther away, we tend to see it as more or less invariant in size. This is due to  
a) Shape Constancy b) Colour Constancy c) Size Constancy d) Brightness Constancy
- f Porter Lawler Model is an extension of  
a. Maslow’s theory b. McClelland’s theory c. Stacy Adams theory d. Vroom’s theory
- g At the norming stage, the team is involved in defining .....  
a) Goals b) Roles c) Relations d) All of the above
- h One of the key factors of emotional intelligence is  
a. Self-awareness  
b. Self-management  
c. Social awareness  
d. All of the above.
- i ” Person-Job fit” means  
a. Persons physical fitness match with the job  
b. Persons skills match with the job  
c. Persons contributions match with the incentives offered by the organization  
d. Persons education match with the job
- j -----leader is self confident and can attract followers by his great influence  
a. Charismatic b. Autocratic c. Laissez-faire d. Bureaucratic



PART – II(A): (Short Answer Questions)10x2=20 Marks

Q.2. Answer ALL questions

- a What is the importance of study of organizational behaviour?
- b What is attitude?
- c What are the determinants of personality?
- d What is the difference between perception and sensation.
- e What are the five levels of need hierarchy as identified by Maslow?
- f What is emotional intelligence?
- g Define perceptual defence ?
- h Define different steps of team building.
- i Enlist important leadership qualities?
- j What is Laissez-faire?

PART – II(B): (Short Answer Questions)8x5=40 Marks

Q.03. Answer Any Eight from the following questions

- a. What is the foundation of individual behaviour?
- b. What is transformational leadership?
- c. Explain big 5 Personality model?
- d. Discuss the techniques for measuring the attitude?
- e. What is selective Perception?
- f. What is Herzberg Theory?
- g. Discuss group dynamics?
- h. What are the difference between group and team
- i. How is team effectiveness achieved?
- j. What is contingency leader ship approach
- k. What is Perception Process
- l. Define limitation of OB.

PART – III: Answer any two out of three 2x15=30

Only Long Answer Type Questions (Answer any Two out of Three)

Q4

- a Explain the various organizational behaviour models. What are the managerial implications of it?
- b How does personality relate to organizational behavior? Explain the various personality theories?

Q5.

- a Explain the process theory of motivation?
- b Explain in detail why groups can make higher quality decisions than individuals. Give suitable examples.

Q6.

- a Illustrate steps of group development with examples in any organization?
- b Examine the different leadership styles and theories to the study of leader behaviour. Justify which one is the best leadership style?