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Total Number of Pages : 02

MBA
15MNG403C

4rd Semester Regular / Back Examination 2018-19

INDUSTRIAL RELATIONS

BRANCH : MBA

Max Marks : 100

Time : 3 Hours

Q.CODE : F345

Answer Question No.1 (Part-I) which is compulsory, any EIGHT from Part-II and any TWO from Part-III.

The figures in the right hand margin indicate marks.

Part- I

Q1 Only Short Answer Type Questions (Answer All - 10) (2 x 10)

- Define a 'Trade Union'.
- State the methods adopted by Indian trade unions for fulfillment of their objectives.
- What are the methods adopted for union recognition?
- Why a trade union can go for registration?
- Determine the forces behind unionization of industrial workers.
- How an individual dispute can be converted into an industrial dispute?
- Define distributive bargaining.
- List four tripartite bodies of IR system.
- Outline the methods adopted for management of day to day employee grievances.
- Write two statutory bipartite committees.

Part- II

Q2 Only Focused-Short Answer Type Questions- (Answer Any Eight out of Twelve) (6 x 8)

- Examine the impact of industrialization on labour in India.
- Discuss the procedure of registration of a trade union.
- Discuss the systems approach to industrial relations.
- Explain Webb's Theory of Industrial Democracy.
- Critically appraise the various approaches to IR.
- Why should trade unions have internal leaders?
- What is the purpose of the principles of natural justice?
- Briefly explain the step ladder grievance procedure.
- Explain the essentials of successful collective bargaining in Indian context.
- Why the Joint Management Councils have failed in India.
- How the system of workers participation in management can be strengthened in Indian business organizations.
- What are the major activities of ILO? Describe the technical assistance of ILO to India.

Part-III

Only Long Answer Type Questions (Answer Any Two out of Four)

Q3 Define industrial relations. Enumerate and discuss the objectives of industrial relations. Why cordial relation between management and workers is significant? **(16)**

Q4 Explain the machinery for the settlement of industrial disputes in India. **(16)**

Q5 What are the drawbacks of the trade union movement in India? Give suggestions for making this movement strong and successful. **(16)**

Q6 Discuss the importance of collective bargaining as a method of regulating relations between employers and employees. What are the pre-requisites to make it successful? **(16)**