

Registration No:

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Total Number of Pages: 01

B.TECH
HSSM3205

3rd Semester Regular / Back Examination 2015-16
ORGANISATIONAL BEHAVIOUR

BRANCH:

AEIE,AUTO,BIOMED,BIOTECH,CHEM,CIVIL,CSE,EC,EEE,EIE,ELECTRICAL,ENV,ETC,IEE,IT,MECH,MINING,MM,MME,TEXTILE

Time: 3 Hours

Max Marks: 70

Q.CODE: T712

Answer Question No.1 which is compulsory and any five from the rest.

The figures in the right hand margin indicate marks.

- Q1** Answer the following questions: **(2 x 10)**
- a) What is meant by Cohesiveness?
 - b) What is Organizational change?
 - c) Differentiate between Recruitment and selection.
 - d) Define 'Motivation'.
 - e) What is the role of HRM in Organizations?
 - f) What are the differences between a leader and a manager?
 - g) Define the term "Group". Why groups are formed in Organizations?
 - h) What is perception?
 - i) What do you mean by filtering in communication?
 - j) Explain the term Avoidance-avoidance conflict.
- Q2** Explain the two-factor theory of motivation. How does it differ from Maslow's theory? **(10)**
- Q3** What is Organizational change? Why do employees resist changing in organization, Explain in brief? **(3+7)**
- Q4** Define "Learning". How does learning occur? Explain various processes of learning. **(2+3+5)**
- Q5** What is conflict in Organization? Explain the various conflict resolution techniques. **(2+8)**
- Q6** What is meant by barriers to communication? What methods can be adopted to overcome it? **(3+7)**
- Q7** What is performance appraisal? Describe its objectives & list out some important methods of performance appraisal. **(10)**
- Q8** Write short notes on any two: **(5 x 2)**
- a) Transactional Analysis
 - b) Managerial grid
 - c) Components of attitude
 - d) Organizational culture