

Registration No:

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Total Number of Pages: 02

B.TECH
POB3E002

3rd Semester Regular Examination 2016-17

ORGANISATIONAL BEHAVIOUR

BRANCH(S): ALL

Time: 3 Hours

Max Marks: 100

Q.CODE: Y756

Answer Part-A which is compulsory and any four from Part-B.

The figures in the right hand margin indicate marks.

Part – A (Answer all the questions)

Q1 Answer the following questions: *multiple type* (2 x 10)

- a)** The pioneers of behaviouristic theory is
- i) Albert Bandura and Megginson
 - ii) Ivan Pavlov and John B. watson
 - iii) Andrew Ure and Elton Mayo
 - iv) Robert Owen and Stephen P. Robbins
- b)** The father of scientific management is
- i) Frederick Winslow Taylor
 - ii) Henry Fayol
 - iii) Renesis Likert
 - iv) Douglas Mcgregor
- c)** The concept of Emotional intelligence developed by
- i) Max Weber
 - ii) Kanter
 - iii) Melvin Kohn
 - iv) Daniel Goleman
- d)** Personality-job fit theory developed by
- i) Marvin Shaw
 - ii) John Holland
 - iii) David H. Smith
 - iv) E.H. Schein
- e)** Judging people on the basis of a single trait and drawing a general impression about him or her is known as
- i) Recency effect
 - ii) Projection
 - iii) Halo effect
 - iv) Stereotyping
- f)** The contributors of attribution theory
- i) Carl Rogers
 - ii) Fred Luthans
 - iii) Fritz Heider and H.H. Kelly
 - iv) Gordon Allport
- g)** The motivation-hygiene theory developed by
- i) Alderfer
 - ii) Dubin
 - iii) Frederick Herzberg
 - iv) William Ouchi

- h) The term group dynamics is popularized by
- i) Keith Davis
 - ii) Louis A. Allen
 - iii) Kurt Lewin
 - iv) Follett
- i) The life cycle theory of leadership developed by
- I) Victor Vroom
 - II) Fred Fiedler
 - III) Paul Hersay and Kenneth Blanchard
 - IV) Peter Drucker
- j) The Force field theory of change developed by
- i) Eric Berne
 - ii) Thomas A. Harris
 - iii) Kurt Lewin
 - iv) John Kotter

Q2 Answer the following questions: *Short answer type* (2 x 10)

- a) What are the limitations of organizational behavior?
- b) Define the term attitude.
- c) What is emotional intelligence?
- d) What do you mean by big five personality model?
- e) What do you mean by figure ground principle?
- f) Distinguish between team and group.
- g) What do you mean by transformational leadership?
- h) What is workplace spirituality?
- i) What do you mean by organizational culture?
- j) What are the various types of organizational change?

Part – B (Answer any four questions)

- Q3** a) Discuss the nature, scope and importance of organizational behavior. (10)
 b) Explain the theoretical framework of organizational behavior. (5)
- Q4** a) Explain the importance and various components of attitude. (10)
 b) What is Myers-Briggs Type Indicator (MBTI)? (5)
- Q5** a) Briefly explain the perceptual process in organizations. (10)
 b) Explain the various personality tests and their practical applications. (5)
- Q6** a) Critically examine Maslow's need priority model. (10)
 b) Discuss the five stage model of group development. (5)
- Q7** a) Explain the contingency theory of leadership. (10)
 b) How are effective teams built? (5)
- Q8** a) Examine how culture is created and sustained in organizations? (10)
 b) Describe the characteristics of positive organizational culture. (5)
- Q9** a) "Resistance to change is a normal part of the process of change". (10)
 Discuss
 b) Explain force field theory of change. (5)