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Total Number of Pages : 01

MBA
15MNG106

1st Semester Back Examination 2018-19
ORGANIZATIONAL BEHAVIOUR

BRANCH : MBA

Time : 3 Hours

Max Marks : 100

Q.CODE : E912

Answer Question No.1 (Part-1) which is compulsory, any EIGHT from Part-II and any TWO from Part-III.

The figures in the right hand margin indicate marks.

Part- I

Q1 Short Answer Type Questions (Answer All-10) (2 x 10)

- What do you mean by organizational behaviour?
- Define rational-economic man.
- What are the components of an attitude?
- State two examples of terminal value system.
- What do you mean by halo effect?
- Differentiate between 'Motive' and "Motivation".
- Is there any difference between 'Team' and 'Group'.
- Diagrammatically represent the Managerial Grid Theory of leadership.
- Why an organization intends to initiate change?
- Define group dynamics.

Part- II

Q2 Focused-Short Answer Type Questions- (Answer Any Eight out of Twelve) (6 x 8)

- Discuss the importance of Complex Man Model.
- What are the key barriers to change attitudes of Indian employees?
- Explain in brief the application of Big Five Personality Model.
- Outline the factors influencing the perceptual level of individuals.
- What are the managerial applications of the expectancy and goal-setting theory of motivation?
- Distinguish between theory X and Y. Which one is more applicable to professionally qualified personnel and why?
- Explain the five stage model of group development.
- How to minimize the degree of social loafing?
- Discuss the process of team building.
- How will you distinguish leaders from managers?
- What are the prerequisites for effective leadership?
- Discuss Lewin's model of managing organizational change.

Part-III

Long Answer Type Questions (Answer Any Two Out of Four)

- Q3 "Behaviour of a person is always unpredictable". Explain by giving reasons for your answer. (16)
- Q4 Explain Herzbergs Two-Factor Theory. Differentiate it from Maslow's Theory of Need Hierarchy. Which of the two theories better explains the behaviour of people at work. (8+4+4)
- Q5 Explain, according to Fred Fiedler's Contingency Model, how leadership style interacts with situational variables. (16)
- Q6 Discuss the role of Kotter's Eight-Step plan for managing change in an organization. Discuss the reasons for employee resistance to change. Suggest appropriate measures for overcoming resistance to change. (8+4+4)