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Total Number of Pages : 02

MBA
18MBA103

1st Semester Regular Examination 2018-19
ORGANIZATIONAL BEHAVIOUR
BRANCH : MBA
Time : 3 Hours
Max Marks : 100
Q.CODE : E914

Answer Question No.1 (Part-1) which is compulsory, any eight from Part-II and any two from Part-III.

The figures in the right hand margin indicate marks.

Part- I

Q1 Short Answer Type Questions (Answer All-10) (2 x 10)

- a) What are the limitations of OB?
- b) Define emotional intelligence.
- c) State two examples of instrumental value system.
- d) Outline the determinants of personality.
- e) Explain interpersonal perception.
- f) Distinguish between hygiene factors and motivational factors.
- g) What do you mean by self-actualization?
- h) State two formal and informal groups of each.
- i) What are the characteristics of a team?
- j) Diagrammatically show the various leadership styles of Ohio State Study.

Part- II

Q2 Focused-Short Answer Type Questions- (Answer Any Eight out of Twelve) (6 x 8)

- a) "Human behaviour is generally caused and predictable." Explain.
- b) What is the need for studying OB and explain its scope?
- c) What are the various sources of attitude formation?
- d) Explain the tools used for testing of personality of employees.
- e) Discuss the factors that influence the formation of values.
- f) What is meant by perceptual selectivity? Explain the factors influence it.
- g) Compare and contrast motivation models given by Maslow and Herzberg.
- h) What changes do take place when a person moves from immaturity to maturity? How will you as a manager, motivate a mature person?
- i) Why people join in groups?
- j) What are the factors that induce and sustain group cohesiveness?
- k) Outline the success stories of two Indian corporate leaders.
- l) "A good leader is one who understands his subordinates, their needs and sources of satisfaction." Comment.

Part-III

Long Answer Type Questions (Answer Any Two Out of Four)

- Q3** In your own words, what is an attitude? Discuss how attitudes are formed. Explain the various types of attitudes. **(2+8+6)**
- Q4** “Motivation is a product of values one seeks and one’s estimation of the probability that a certain action will lead to those values.” Discuss the idea contained in the statement. **(16)**
- Q5** Discuss the process of team building. Explain the factors that influence team effectiveness. **(16)**
- Q6** Examine the different styles to the study of leadership behaviour. Is there a best style? **(16)**