

Registration No

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Total Number of Pages: 2

B.TECH
POB3E002

3rd Semester Regular / Back Examination 2017-18

Organizational Behaviour

BRANCH(S): AEIE, AERO, AUTO, BIOMED, CIVIL, CSE, ECE, EEE, EIE, ELECTRICAL, ETC, IT, MANUTECH, MECH, METTA, MINERAL, MINING, MME, PE, TEXTILE

Time: 3 Hours

Max marks: 100

Q.CODE: B1048

**Answer Question No.1& 2 which are compulsory and any four from the rest.
The figures in the right hand margin indicate marks.**

Q1 Answer the following questions: (2 x 10)

- What is stereotyping?
- What is halo effect
- Write the Need hierarchy theory with diagram?
- What do you mean by organizational effectiveness?
- What are the barriers of communication?
- What are on-the-job Training methods?
- Write the hygiene factors described in the motivation theory.
- Differentiate between Group and team.
- Write the factors responsible for Personality?
- What do you mean by MBO?

Q2 Answer the following questions: fill up the dash. (2 X10)

- The first and last step of Kotter's 8-step change model is ---- and -----.
- A formalized and structured work environment spells ---- culture and the environment which is friendly is a ---- type of organisational culture.
- Prestige is a ---- need whereas employment is a ----- need.
- When various types of activities are used to enhance social relations and it define the roles within the team involving collaborative task it is called as----
- Equity theory is credited to ---- and the ERG theory goes to -----.
- is the tendency not to notice and more quickly forget stimuli that cause emotional discomfort and contradict our prior beliefs.
- is a system of behaviour and psychological process occur within a social group and ---- occur between social groups.
- Group pride, trust and commitment to work are the factors of-----.
- A company that facilitates the learning of its employees for continuous transformation is called as----- organization.
- In Myers-Briggs type indicator, the ----- pair reflects the decision making and the ----- pair describes the type of life style we adopt.

- Q3** a) Discuss the nature and scope Of Organizational behaviour in the current context (10)
b) Motivating factors in Herzberg's Theory. (5)
- Q4** a) Why personality counts in every phase of a person's life? Write the determinants of personality with examples. (10)
b) Trait Theory of leadership (5)
- Q5** a) Why Performance Appraisal is essential? Write down the types of appraisal with their merits and demerits. (10)
b) Big five personality model (5)
- Q6** a) "Group represents power, unity and positive outcome". Justify by citing examples for each type of Group. (10)
b) Workplace spirituality (5)
- Q7** a) What is attitude? Write the tricomponent attitude model with justifications. (10)
b) Vroom's expectancy Theory (5)
- Q8** a) Why Training is essential in organizations? Write down the different types of training. (10)
b) Limitations of Performance Appraisal (5)
- Q9** a) Define Perception. Describe the Perceptual process and discuss the factors influencing Perception. (10)
b) Forces stimulating change (5)