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Total number of printed pages – 2

MBA  
MBA 405C

**Fourth Semester (Special) Examination – 2013**

**INDUSTRIAL RELATIONS**

**BRANCH : MBA**

**QUESTION CODE : E 489**

**Full Marks – 70**

**Time : 3 Hours**

*Answer Question No. 1 which is compulsory and any **five** from the rest.  
The figures in the right-hand margin indicate marks.*

1. Answer the following questions : 2 × 10
- (a) Make a distinction between personnel management and Industrial relation.
  - (b) Why there is need for an effective Industrial relations ?
  - (c) Who are the different players in Industrial relation ?
  - (d) What do you mean by tripartism in industrial relations ?
  - (e) What is the difference between agreement and settlement ?
  - (f) What is an Industrial dispute ?
  - (g) What is revolutionary unionism ? How is it different from reformist unionism ?
  - (h) What is meant by collective bargaining ?
  - (i) Why do workers join trade unions ?
  - (j) Why should organizations introduce grievance procedure ?



P.T.O.

2. Discuss the modern concept of Industrial relations. How it has become indispensable these days. 10
3. What is the importance of trade unions ? Discuss various obstacles faced by Indian trade unions. 10
4. What are the consequences of Industrial disputes and what measures the management can undertake to reduce such disputes ? 10
5. Discuss the systems approach to industrial relations. Is the model relevant in the present industrial scenario. 10
6. What is recognition of unions ? Why is it required ? Discuss the methods followed for recognition of unions. 10
7. What do you understand by bipartite bodies ? Discuss the working of works committee and joint management council. 10
8. Why do you think workers participation in management necessary ? What are the objectives of it ? 10

