

Registration No. :

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Total number of printed pages – 2

MBA
MGT 404C

Fourth Semester Regular Examination – 2015

HUMAN RESOURCE DEVELOPMENT

BRANCH : MBAR

QUESTION CODE : J 342

Full Marks – 70

Time : 3 Hours

*Answer Question No. 1 which is compulsory and any five from the rest.
The figures in the right-hand margin indicate marks.*

1. Answer the following questions : 2×10
- Define HRD.
 - State various competencies of HRD Managers.
 - What is in-basket exercise ?
 - Why is it important for trainers and trainees to establish a rapport with each other before a training session ?
 - What is the supervisor's role in HRD ?
 - Name the factors in the work environment which affect employee behavior.
 - What is job rotation ?
 - List the steps involved in Job Instruction Training.
 - Name four ethical issues relating to HRD evaluation.
 - What do you mean by 'Glass Ceiling' ?
2. "Designing HRD interventions involves a process which includes a four step sequence". Discuss each step involved in detail. 10

