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Total Number of Pages: 01

MBA
MGT404C

4th Semester Back Examination – 2016-17
HUMAN RESOURCE DEVELOPMENT
BRANCH(S): MBA
Time: 3 Hours
Max Marks: 70
Q.CODE:Z1035

Answer Question No.1 which is compulsory and any five from the rest.
The figures in the right hand margin indicate marks.

- Q1 Answer briefly the following questions: (2 x 10)
- a) What is Job Instruction Training?
 - b) What is HRD?
 - c) What is OCTAPACE?
 - d) What is coaching?
 - e) What is meant by Mentoring?
 - f) What is HRD Climate?
 - g) Outline the OD interventions?
 - h) Outline techniques of assessing HRD needs.
 - i) What is role playing?
 - j) What are the learning strategies?
- Q2 What is learning? Discuss Kolb's Learning Cycle. (10)
- Q3 Briefly discuss the HRD interventions. (10)
- Q4 Describe the Krickpatrick framework of HRD evaluation. (10)
- Q5 Explain Change Process Theory and Change implementation Theory. (10)
- Q6 Explain the role of line managers in HRD. (10)
- Q7 Discuss HRD matrix in a HRD system (10)
- Q8 Write short notes (any Two): (5 x 2)
- a) HRD process
 - b) On-the-job training
 - c) Philip's Model of HRD evaluation