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Total number of printed pages – 2

MBA
MGT 104

First Semester Regular Examination – 2014

ORGANIZATION BEHAVIOUR

BRANCH : MBA

QUESTION CODE : H 462

Full Marks – 70

Time – 3 Hours

Answer Question No. 1 which is compulsory and any five from the rest.
The figures in the right-hand margin indicate marks.



1. Answer the following questions : 2 × 10
 - (a) What does organizational behavior mean ?
 - (b) What are the features of autocratic organizational model ?
 - (c) What are the contributing sciences to organizational behaviour ?
 - (d) How would you describe personality ?
 - (e) What is a perceptual error ?
 - (f) Differentiate between formal and informal groups.
 - (g) List the components of attitude.
 - (h) What is leadership and who is a leader ?
 - (i) Distinguish between extroversion and introversion.
 - (j) What are the various causes of stress ?
2. "Human behaviour is more complex than what people believe". It has a cause effect relationship. Do you agree with this ? Justify. Bring out the need and importance of organizational behaviour. 10
3. Do you think that motivation is need based ? Why motivation is a critical issue of interest to managers in organization ? How is the Alderfer theory different from the Need Hierarachy theory ? 10

P.T.O.

4. How does personality relate to organizational behaviour ? Discuss its major determinants. What does locus of control mean ? 10
5. What is learning ? Explain the theory of classical conditioning and its practical implication. 10
6. What are the different forms of groups that exist in an organization ? Explain the stages of group development. 10
7. Explain various styles of leadership and its advantages to the organization. 10
8. What condition lead to conflict in organizations ? What are the different levels of conflict ? Discuss some of the styles of conflict management. 10


