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Total Number of Pages:

**MBA**  
**MGT -101**

**First Semester Back Examination – 2015**  
**MANAGING ORGANISATION**

**BRANCH(S): MBA**

**Time: 3 Hours**

**Max marks: 70**

**Q.CODE:T799**

**Answer Question No.1 which is compulsory and any five from the rest.**

**The figures in the right hand margin indicate marks.**

- Q1 Answer briefly the following questions: (2 x 10)
- a) Differentiate between formal and informal organization.
  - b) What is virtual organization?
  - c) Differentiate between line and staff functions.
  - d) State the different levels of management
  - e) What do you mean by management of change?
  - f) What is delegation of authority?
  - g) Contrast between flat and tall organizational structure.
  - h) What is the entrepreneurial role of a manager?
  - i) What do you mean by delegation of authority?
  - j) What is feed forward control?
- Q2 “Present business environment is quite turbulent and dynamic “. (10)  
Discuss the task of a manager to deal with these challenges in changing environment.
- Q3 “Management is the art of getting things done through and with (10)  
people.” Explain the roles and skills of a manager.
- Q4 Enumerate the prime causes for resistance to change. Discuss the (10)  
steps to overcome them.
- Q5 Discuss the process of decision making. Also explain the techniques (10)  
widely adopted in decision making.
- Q6 ‘Planning is the most important of all the managerial functions. ‘Do you (10)  
agree with this statement? Justify your views.
- Q7 Explain control function of management. How an effective control (10)  
system in an organization can be developed?
- Q8 Write short notes on- (5 x 2)

- a Matrix organization
- b MBO